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DAEWON Bidet dib

User's Guide

DIB-1500R

Preparation
Installation
Operation
Maintenance & Cleaning

This user's guide contains the product warranty certificate.
Be sure to read this user's guide carefully before use.

- 220V ~ 240V, 50Hz
dib...

THIS UNIT WAS MANUFACTURED FOR HOUSEHOLD USE ONLY. READ ALL OPERATING INSTRUCTIONS BEFORE INSTALLATION.

Notes
1. This product should be installed according to this manual.
2. Please read this manual carefully and install properly.
3. Please save this manual and place in an easily accessible location.
4. Do not attempt to service this appliance yourself. Doing so could void warranty.

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01. Safety Instruction

- Each symbol refers to the followings:
  - Warning: Risk of death or lethal damage when violating the instructions
  - Caution: Risk of injury or material damage when violating the instructions

- Each pictorial indication means the followings:
  - Means prohibition
    - Disassembly is not allowed
    - Don't touch with wet hand
    - Use of fire prohibited
    - Don't spray water
    - General prohibition
  - Means obligation

### Warning

- Don't plug or touch the power cord with wet hands.
  - Risk of electric shock.

- Don't spray water on the main body of product or power plug.
  - Risk of electric shock or fire

- Don't use the damaged power cord or outlet.
  - Risk of electric shock or fire

### Preparation

- Insert the power plug correctly in 220~240V exclusive outlet.
  - Risk of heat or fire.

- Don't locate the cigarette or flammable materials near the product. Don't throw the cigarette into the product.

- Don't connect the product to the water pipe of industrial use.
  - Risk of causing dermatitis of user.

- Don't connect power to the product before its complete installation on the toilet.

- When the power cord or plug is damaged, always inform the service center, and replace if required.

- Don't block the hot air hole nor put any object or hand on the hole.
  - Risk of burn or electric shock (110V only)

- When removing the product from toilet, always release the power plug first.
  - Risk of electric shock.
# Safety Instruction

<table>
<thead>
<tr>
<th>Caution</th>
</tr>
</thead>
</table>
| Don't stand on the product; don't put heavy objects on it.  
- Risk of injury or damage to the product. |
| Don't force to close the cover of toilet.  
- Risk of failure. |
| Don't force to lean against the cover of toilet.  
- Risk of failure. |
| When cleaning, don't use toilet-use detergent, benzene, thinner, etc.  
- Risk of damage to the product or crack. |
| Don't bend the connecting hose; don't force to pull it out.  
- It may cause stoppage of water supply or leakage. |
| Be cautious low temperature burn.  
- When the skin has been in contact with a seat for a long time, it may cause low temperature burn.  
The seat temperature should be set on “Low” or off when the unit is used for children, elderly persons, persons who cannot control the temperature by themselves. |

<table>
<thead>
<tr>
<th>Caution</th>
</tr>
</thead>
</table>
| When the product is not used an extended period of time, remove the power plug and drain the water out of the product tank.  
- It may cause the water rotten and result the skin disease. |
| Don't use with the product out of order.  
- When it is out of order, remove the plug from the outlet and inform the service center.  
- Otherwise, it may cause fire or electric shock. |
| When installing, push it in until it sounds ‘Click’.  
- It may cause water leakage or mal-operation. |
| Don't place the removed product upside down.  
- Risk of the product failure. |
Product Characteristic

- **Continuous Warm Water Supply**
  Enjoy continuous warm water throughout the wash cycle.

- **Enema Wash**
  Soft but powerful water wash for added cleansing benefit.

- **Bubble Wash**
  Aerated water wash adds cleaning comfort.

- **Massage**
  Nozzle moves back and forth for massage effect.

- **Pulse**
  Pulsating wash repeatedly cycles from weak to strong.

- **Deodorization Function**
  Semi-fundamental deodorizing filter provides odor-free during use.

- **Energy Saving Function**
  It finds out the time frame when used frequently, realizing the maximum energy saving effect.

- **Child Settings**
  Specialized nozzle position and water pressure for children.

- **Remote Control Unit**
  Convenient wide LCD remote control provides easy user interface.

- **User Preset**
  User can preset and store the memory for control setting.
### Operation Panel

- **WASH**: To run the wash function (2 minutes)
- **BIET**: To run the bidet function (2 minutes)
- **ENEMA WASH**: To run the enema wash (2 minutes)
- **CRY**: To run the dry function (2 minutes)
- **PULSE**: To run the pulse function during wash/dry
- **ENEMA WASH**: To run the enema wash function
- **MASSAGE**: To run the massage function
- **HOT WATER**: To run the hot water function
- **COOL WATER**: To run the cool water function
- **POWER CONTROL**: Water pressure and dry temp can be adjusted by pressing H.C.
- **STOP**: To stop all functions.
- **CHILD**: Child safety mode
- **USER PRESET**: User can preset and store the memory for comfort setting
- **WATER TEMP**: To adjust the water temp by 4 steps (Hot temp 34/36/38/40C)
- **SEAT TEMP**: To adjust the seat temp by 4 steps (B/20/22/24C)
- **ENERGY SAVING**: Automatic mode: Saving energy

### Accessories

- Bolts
- Nuts
- Rubber pads
- Bracket holders
- Brackets
- Decorative cartridge
- Remote control
- AA size batteries (2 pcs)
- Water feed hose (for toilet)
- Spare nut 3/8" (Optional)
- Water feed hose for bidet
- Washer
- Filter
- Rubber washer (For spare nut)

### Installation

#### Order of Installation

1. **Remove the seat from the existing toilet body.**
   - Release the nuts/clip then remove the seat and cover from it.
   - Keep the removed seat, cover and nuts well in a proper place.

2. **Close the water feed valve by turning it clockwise, and then drain the toilet water tank out.**

3. **Remove the water feed pipe and then install T-valve.**
   - Keep the removed water feed pipe well in a proper place.
   - It may be useful when moving house to another place later.

4. **Connect the toilet-use hose.**

---

**Remote control holder**
04. Installation

5. Fix the bracket onto the toilet first.
   - Adjust the seat and the front part of toilet (back and forth) so that they can correspond with before fastening the nuts.

6. Push the main body toward the bracket completely.
   - Push it in until it sounds 'click'.
   - When the product is not installed well, it may cause leakage.

7. After install the filter onto the T-valve, connect the bidet-use hose to the bidet body.

8. Insert the deodorizing cartridge into the bidet body.

Remote control installation & batteries insertion

1. Remove the adhesive protection to attach the remote control bracket.

2. Clean the place thoroughly to attach the bracket.

3. Remove the back cover and place supplied batteries with correct direction. Close the back cover.
   - Caution: Failure to install the batteries properly could cause damage or failure of the remote control unit.

4. Place the remote control in the bracket with correct direction. When placing it, take care to hang it on the bracket completely. Failure of placing could cause the remote control falling down.
04. Installation

5. When the batteries have reached the end of service life, the battery lamp will blink.
   Replace the batteries with new ones, AA size x 2pcs.
   **Caution**
   Do not use old and new batteries together.
   This could cause damage or failure of the remote control.

6. If the unit does not work after replacing the batteries, unplug and wait for 3 seconds.
   Plug in again, and the unit will be ready for use.
   **Caution**
   After replacing the batteries, ID of the unit will be initialized as "00" (factory initialization ID),
   and its ID will be equalized (2) of the remote control that reaches the unit first.
   This ID adjusting function will be needed to prevent signal interruption if more than 2 units are used at
   one place. Failure of using one unit only, user can use the unit accordingly without setting.
   **Note**
   If you want to change the ID, Please refer to the page 22, for “Remote Control ID Setting”

05. Trial Operation

Order of Trial Operation

1. Open the water feed valve by turning it anti-clockwise.

2. Be sure of no leakage around the hose connection.

3. Be sure that loop light on the top turns on and nozzle comes and restricts when powered on.
   - Don't plug the power cord with wet hands.
   - Risk of electric shock.

4. Put the hand on the user sensor part of the seat, check if lights of water pressure gradually turns on, and water
   comes out from drain hole for 1~2 seconds.
06 Disassembly of Product

Order of Disassembly

1. Remove the power plug from the outlet.

2. Close the water feed valve by turning it clockwise, completely drain out the toilet water tank, release the nuts at the bidet body of the bidet hose, and then remove them from the main body.

3. Press the button on the side of bidet, completely drain the water out of the main body. While keep on pressing the button, pull the main body forward, and then remove it from the toilet.

4. Release the nuts, and then remove the brackets from the toilet.

5. Remove bidet hose, toilet-use hose and T-valve.

6. Connect the water feed pipe that was removed when the bidet was installed.

7. Open the water feed valve by turning it anti-clockwise. Be sure of no leakage around the water feed connection.

8. Attach to the toilet the seat and cover that were removed when the bidet was installed.
07. How to Use the Product

Basic Operation Method

1. Sit on the toilet seat.
   - Deodorization function starts automatically.
   - When sitting on the toilet seat, be seated to the user sensor to be occupied (Otherwise, it may not normally operate due to detection problem)

2. Press WASH, BIDET, ENEMA WASH buttons.
   - Selected function can be used as desired.
   - When selecting Enema Wash function, MASSAGE function cannot be used.
   - When selecting Child function, Enema Wash function may not operate
   - It's the specific water spray in Enema Wash function enters the rectum, and then helps relieve constipation and local stools.

3. Press the DRY Button.
   - Hot air indicator lamp will light on.
   - Selected function may be used for three (3) minutes.
   - Drying effect will be improved if you wipe the moisture lightly before operating the drying function.

4. Press the STOP button.
   - Selected functions stop.
   - Press "STOP" on the side control panel for 3 seconds to turn off the unit.

5. MASSAGE Wash
   - When pressing the MASSAGE button during the operation of WASH, BIDET, nozzle location will be changed back and forth to wash the wider range.
   - When pressing the CHILD button during the operation of MASSAGE, the moving distance can be adjusted within 5 steps.
   - MASSAGE function will not operate during the operation of ENEMA WASH.

6. PULSE Wash
   - When the pressing PULSE button during the operation of WASH, BIDET, and ENEMA WASH, water pressure will repeat HIGH/LOW level for smooth pulsating wash.

7. Water Pressure Control
   - Pressing HIGH/LOW button enables the control of water pressure.
   - When any foreign material blocks the water pipe filter, it may cause low water pressure. Regularly check it for its stable use.

8. Nozzle Position Control
   - During the operation of WASH, BIDET, and ENEMA WASH, nozzle position can be controlled by pressing UP/DOWN.

- Power ctrl
- Position ctrl

1. After enema wash, eliminate the water from your rectum completely.
2. If the concentrated water stream is not pointing at the center of posterior, it may bring some pain or water splashes abnormally.
3. If the anal disease patient uses enema function, it may bring some pain or bleeding for the first several times.
4. Excessive use of enema wash may aggravate constipation.
How to Use the Product

Basic Operation Method

9 CHILD Function
- When used by a child, press the CHILD button first. (CHILD function lamp, behind the operation panel will light up.) Then, the nozzle will move forward and the water pressure will be weakened.
- Nozzle position and water pressure can be adjusted within 5 steps as desired.
- When selecting CHILD function, control range of seat temperature will be dropped to the room temperature 34°C/36°C/38°C.
- Cinema Wash function will not operate during the operation of CHILD function.

10 Seat Temperature Control
- When pressing the SEAT TEMP CONTROL button, the temperature of seat can be controlled within the range of room temperature 34°C/36°C/38°C.
- If the seat temperature reaches 34°C or more, the seat temperature indicator turns in RED. (If not under 33°C, it remains in BLUE.

11 WATER TEMP CONTROL
- When pressing the WATER TEMP CONTROL button, the temperature of water can be controlled within the range of room temperature 34°C/36°C/38°C.

12 ENERGY SAVING Function
- Automatic Energy Saving Function
  - When pressing the button once, it enters into automatic energy saving mode.
  - Seat temperature will be kept at 33°C.
  - When sitting on the seat to start, it turns to the pre-designated temperature. When getting out of the seat, it returns to the automatic energy saving mode.
- Learn Energy Saving Function
  - When pressing the button twice, it enters into the learn energy saving mode.
  - Lean energy saving enables MICOM to detect the time frame used by the users. It release the energy saving function at the highest frequency time. Finally, MICOM can end the energy saving mode and the energy saving will be sustained.

13 Deodorizing function
- When sitting on the seat, automatically the deodorizing function will start.
- Speed of deodorizing fan can be controlled. (Refer to the User Setting function, 122)
- After the usage of booklet, the deodorizing function will operate for once (1 minute).

14 Nozzle Cleaning
- While not sitting on the seat, and pressing the WASH button three seconds, the nozzle will move forward at its maximum distance so that the user can clean it easily. It will return after 2 minutes.
- When pressing STOP button, the nozzle will return and operate self-cleaning operation.

15 User Preset
- Initial nozzle position, water pressure, dry/water/seat temperature can be preset and stored for 4 users.
  
  #Presetting
  1) Adjust nozzle position, water pressure, dry/water/seat temperature for your comfort.
  2) Press "User preset" for 3 seconds, and numbers 1,2,3,4 will blink (occupied numbers) will not blink

  ![Image of User Preset]

  All numbers are blinking
  Number 1 is occupied

  ![Image of User Preset]

  3) Each Wash /Bidet/Cinema/Dry replaces 1,2,3,4 in User preset mode. Press the number for storing the memory (previous memory will be deleted if new memory stored.)
  4) Press "User Preset" again to store the memory and numbers and icon of user preset will be displayed.

  ![Image of User Preset]

  #Using user preset
  1) To use User Preset function, press "User preset" and one of numbers consecutively. All settings will be set as it is stored before.

  ![Image of User Preset]

  2) After calling up the preset, use functions (Wash, Bidet, Cinema, Dry).
  3) To release the user preset function, press "User preset" again.
### 8-1. User setting with the remote control

<table>
<thead>
<tr>
<th>No</th>
<th>Function</th>
<th>Seat Status</th>
<th>Switch Operation</th>
<th>Description</th>
<th>Initial Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Time setting</td>
<td>①</td>
<td>Press both &quot;STOP&quot; and &quot;CHILL&quot; button for 3 seconds</td>
<td>Press both &quot;STOP&quot; and &quot;CHILL&quot; button for 3 seconds</td>
<td>①</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Change the mode (hour/minute) by pressing &quot;nuzzle position&quot;</td>
<td>AM 12:00 PM 12:00</td>
<td>&quot;12:00&quot;</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Set the time by pressing &quot;Power control&quot;</td>
<td>If the number in link time setting is available.</td>
<td>&quot;12:00&quot;</td>
</tr>
<tr>
<td></td>
<td>Release the time setting mode</td>
<td>①</td>
<td>Press &quot;STOP&quot; to finish the time setting</td>
<td>Press &quot;STOP&quot; to finish the time setting</td>
<td>①</td>
</tr>
<tr>
<td>2</td>
<td>Selecting the speed of deodorizing fan</td>
<td>①</td>
<td>While pressing the &quot;STOP&quot;, press &quot;Energy saving&quot; for longer than 3 sec.</td>
<td>While pressing the &quot;STOP&quot;, press &quot;Energy saving&quot; for longer than 3 sec.</td>
<td>①</td>
</tr>
<tr>
<td>3</td>
<td>Remote control ID setting</td>
<td>①</td>
<td>Press &quot;MASHAGE&quot; for longer than 5 sec.</td>
<td>Press &quot;MASHAGE&quot; for longer than 5 sec.</td>
<td>①</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Change the ID by pressing &quot;+&quot; or &quot;-&quot;, and press &quot;STOP&quot; to set the ID</td>
<td>Change the ID by pressing &quot;+&quot; or &quot;-&quot;, and press &quot;STOP&quot; to set the ID</td>
<td>①</td>
</tr>
</tbody>
</table>

### 8-2. Extra functions with side control panel

<table>
<thead>
<tr>
<th>No</th>
<th>Function</th>
<th>Seat Status</th>
<th>Switch Operation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Needle cleaning</td>
<td>①</td>
<td>Press &quot;WASH&quot; for longer than 3 sec.</td>
<td>Needle will move forward for cleaning.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Press &quot;STOP&quot;</td>
<td>Needle will retract and clean itself.</td>
</tr>
<tr>
<td>2</td>
<td>Power off</td>
<td>①</td>
<td>Press &quot;STOP&quot; for 3 sec.</td>
<td>Press one of &quot;STOP&quot;, &quot;WASH&quot;, or &quot;BIDET&quot; to power on.</td>
</tr>
<tr>
<td>3</td>
<td>Initialization</td>
<td>①</td>
<td>Press &quot;STOP&quot; for longer than 5 sec.</td>
<td>All setting will be initialized.</td>
</tr>
</tbody>
</table>

Tip: if washing time is set at 3 minutes or longer, sit bathing will be possible.
09. Maintenance & Cleaning

Cleaning of Water Pipe Filter
1. Close the water feed valve by turning it clockwise and then completely drain the water from the water tank.
2. Remove the screen filter by turning it anti-clockwise.
3. After cleaning the water pipe filter, reassemble it by turning it clockwise.
4. Open the water feed valve by turning it anti-clockwise.

Cleaning of Nozzle
1. Press the WASH button for 3 seconds and then the nozzle will move forward and stop (for 2 minutes).
2. Clean the nozzle with a unused toothbrush, etc., and press the STOP button, then it will return to the original place for self cleaning.

Cleaning of Bidet Body
1. Exterior surface of bidet is made of plastic material, which may be damaged by scrubber, chemicals, etc.
2. Wipe the surface with a soft cloth wet and squeezed completely. Don’t spray water directly onto the surface with the bath-use shower device.
3. Clean the body after removing the power plug from the outlet.
4. Don’t touch the power outlet with wet hand. Risk of electric shock.

Drainage of Hot Water Tank
1. Remove the power plug from the outlet.
2. Close the water feed valve by turning it anti-clockwise.
3. Press the button on the side of main body.

Maintenance during winter season
1. Insert the power plug into the outlet and be sure if the power is supplied.
2. When it is not used for a long time, drain the water from the water tank.

Do not throw away
We are committed to protecting the environment. Please help us by disposing of this product in a responsible way when it reaches the end of its service life, to prevent certain substances contained in electric and electronic products from harming public health or the environment. The symbol means that the products must not be thrown away with other household waste. At the end of its service life, it must be taken at no charge to you to the waste collection centers provided for the purpose by the authorities in your country, or to be distributed from whom you purchased a new product that is equivalent to or that performs the same functions as this product. This latter option may not be available in some countries.
10. Before requesting repair

※ Please check the following points before requesting the repair of the product.

<table>
<thead>
<tr>
<th>Signs to occur</th>
<th>Matters to be checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Completely out of operation</td>
<td>• Check if the power plug is not connected.</td>
</tr>
<tr>
<td></td>
<td>• Check the power failure.</td>
</tr>
<tr>
<td>Water does not spray out</td>
<td>• Check if the water supply is suspended.</td>
</tr>
<tr>
<td></td>
<td>• Check if water feed valve is locked</td>
</tr>
<tr>
<td></td>
<td>• Check if nozzle is blocked by foreign material</td>
</tr>
<tr>
<td></td>
<td>• Check if connection hose is bent</td>
</tr>
<tr>
<td>Water pressure is low</td>
<td>• Check if water pipe filter is blocked by foreign material</td>
</tr>
<tr>
<td></td>
<td>• Check if the water pressure is set at too low level</td>
</tr>
<tr>
<td>Water is not warm enough</td>
<td>• Check if its temperature is set at ‘Off’ or ‘Low’.</td>
</tr>
<tr>
<td>Seat is not warm enough</td>
<td>• Check if its temperature is set at ‘Off’ or ‘Low’</td>
</tr>
<tr>
<td>Enema Wash is not operated</td>
<td>• Check if it is set at CHILD mode.</td>
</tr>
</tbody>
</table>

Self-Diagnosis Table

※ When any abnormal phenomenon occurs, please refer to the following table, and inform the exact status at the time of requesting A/S service. It may relieve our countermeasure.

<table>
<thead>
<tr>
<th>No</th>
<th>Self-Diagnosis Phenomenon</th>
<th>Way of Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Pump motor disconnected or not inserted</td>
<td>WASH, BIDET, ENEMA WASH have occurred operation</td>
</tr>
<tr>
<td>2</td>
<td>Pump motor short-circuited</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Deodorizing motor: Check the cyclon rotation at low speed</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>Stoppage of motor due to the over-current of deodorization motor</td>
<td>Sudden sounds. Abnormal condition is differently indicated by symptoms</td>
</tr>
<tr>
<td>5</td>
<td>Heat stops in case of low speed rotation of drying motor</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Heater and drying motor simultaneously stop in case of the over-current of drying motor</td>
<td></td>
</tr>
</tbody>
</table>

11. Product Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>DIB—1500R</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rated Voltage</td>
<td>AC 230V, 50Hz</td>
</tr>
<tr>
<td>Max Consumption Power</td>
<td>1570W</td>
</tr>
<tr>
<td>Power Cord Length</td>
<td>1.6M</td>
</tr>
<tr>
<td>Water Feed Method</td>
<td>Directly Connected to Water Pipe</td>
</tr>
<tr>
<td>Water Pressure</td>
<td>0.7~7.5kg/cm²</td>
</tr>
<tr>
<td>Wash</td>
<td>Wash, Bidet, Enema Wash</td>
</tr>
<tr>
<td>Feeding Volume</td>
<td>Wash</td>
</tr>
<tr>
<td>Water Pressure Control</td>
<td>5-Step Control</td>
</tr>
<tr>
<td>Temp. Control</td>
<td>Room Temp. ~ 38°C</td>
</tr>
<tr>
<td>Heater Capa.</td>
<td>1600W</td>
</tr>
<tr>
<td>Safety Device</td>
<td>Temp. Fuse, Thermo Switch</td>
</tr>
<tr>
<td>Heated Seat</td>
<td>Room Temp. ~ 42°C</td>
</tr>
<tr>
<td>Temp. Control</td>
<td>Room Temp. ~ 50°C</td>
</tr>
<tr>
<td>Heater Capa.</td>
<td>250W</td>
</tr>
<tr>
<td>Safety Device</td>
<td>Temp. Fuse, Bi-metal</td>
</tr>
<tr>
<td>Dry</td>
<td>Product Deodorization</td>
</tr>
<tr>
<td>Temp. Control</td>
<td>Catalytic Deodorization</td>
</tr>
<tr>
<td>Heater Capa.</td>
<td></td>
</tr>
<tr>
<td>Safety Device</td>
<td></td>
</tr>
<tr>
<td>Deodorization</td>
<td></td>
</tr>
<tr>
<td>Product Dimension</td>
<td>elongated 406mm X 528mm X 145mm</td>
</tr>
<tr>
<td>round front</td>
<td>406mm X 470mm X 145mm</td>
</tr>
<tr>
<td>Product Weight</td>
<td>elongated 4.7kg (gross packed weight 7.7kg)</td>
</tr>
<tr>
<td>round front</td>
<td>4.5kg (gross packed weight 7.5kg)</td>
</tr>
</tbody>
</table>
### 12. Comparison Chart

<table>
<thead>
<tr>
<th>Division</th>
<th>DIB-1500R</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wash</td>
<td>●</td>
</tr>
<tr>
<td>Bidet</td>
<td>●</td>
</tr>
<tr>
<td>Eneria Wash</td>
<td>●</td>
</tr>
<tr>
<td>Dry</td>
<td>●</td>
</tr>
<tr>
<td>Deodorization</td>
<td>●</td>
</tr>
<tr>
<td>Bubble Wash</td>
<td>●</td>
</tr>
<tr>
<td>Continuous Warm Water Supply</td>
<td>●</td>
</tr>
<tr>
<td>Automatic Energy Saving</td>
<td>●</td>
</tr>
<tr>
<td>Learning Energy Saving</td>
<td>●</td>
</tr>
<tr>
<td>Massage</td>
<td>●</td>
</tr>
<tr>
<td>Pulse</td>
<td>●</td>
</tr>
<tr>
<td>Remote control unit</td>
<td>●</td>
</tr>
<tr>
<td>Warm Seat</td>
<td>●</td>
</tr>
<tr>
<td>Soft Lid</td>
<td>●</td>
</tr>
<tr>
<td>Detachable Main Body</td>
<td>●</td>
</tr>
<tr>
<td>Child</td>
<td>●</td>
</tr>
</tbody>
</table>

### 13. Warranty Information

- **WARRANTY**-

1. We hereby guarantee the product as follow in accordance with the regulation of consumer damage compensation.
2. In case of failure of the product, please inform the distributor where you purchased the product.
3. Product warranty will be effective for 5 years since the product has been discontinued.

<table>
<thead>
<tr>
<th>Product Name</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>One (1) year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Date Purchased</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>One (1) year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SER No.</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>One (1) year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Customer’s Address</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>One (1) year</td>
</tr>
<tr>
<td>Tel.No</td>
<td>One (1) year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Distributor’s Address</th>
<th>Warranty Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name</td>
<td>One (1) year</td>
</tr>
<tr>
<td>Tel.No</td>
<td>One (1) year</td>
</tr>
</tbody>
</table>

Regarding Product Warranty Regulation...

1. We will repair the product at free of charge in case it was failed under the normal operating condition in accordance with the owner’s guide during the warranty period.
2. Although it is within the warranty period, we will charge the repair service fee etc. (repair + product + travel expense) if it falls under the following cases.

Voicing warranty

1. Defects occurred from the user’s careless handling
2. Defects occurred from the usage with incorrect power voltage (e.g., 220V was used to the 110V product)
3. Defects occurred from the improper repair done by the person other than our service engineer.
4. Defects occurred from Foreign Majeure (fire, salt, flood, etc.)
5. Failure of damage due to the consumer’s mishandling during the operation after installed
6. Defect occurred from the interior modification at users discretion.
7. In case the life cycle of the part expired

Mail, email for the warranty form to:
YOUR LOCAL DEALER FIRST where you bought this appliance

If your dealer is unable to assist you

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**Daewon Bidet**

[Address]

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