

GoBidet® Lifetime Warranty



Warranty: GoBidet will repair or replace any part that proves to be defective in material and/or workmanship under normal installation, use and service.

Residential Products: We provide the following warranties on all GoBidet products to the original purchaser, installed in a residential setting. This warranty is effective for all new and improved GoBidet model GB-2003-C units sold after May 1, 2015.

Mechanical Warranty: A Lifetime Warranty is provided on all GoBidet mechanical parts to be free from manufacturing defects in materials and workmanship under normal use.

Finish Warranty: A Lifetime Warranty is provided on all GoBidet product finishes against manufacturing defects in materials and workmanship under normal use. This covers any peeling or chipping of the chrome plating but does not cover oxidation or discoloring. To prevent oxidation it is recommended the bidet be frequently rubbed with a light coating of mineral oil.

Authorized Sellers: The GoBidet warranty applies to sales from Authorized sellers only. For a list of Authorized sellers please visit our web site listed below.

Limitations: The warranty does not cover the cost to return the damaged product or parts to or from the Authorized Service Facility nor does it cover the cost of removal or installation of the product. It does not cover the loss of use while the unit is out of service. Please note that our warranty does not cover normal "wear and tear."

Submit a Warranty Claim:

Proof of Purchase (copy of your original receipt, purchase order or invoice), including the dealers name and date the product was purchased is required. Please contact us through the address or web site listed below.

GoBidet Care and Cleaning Tips:

Do:

Clean the fixture with a little soap and a damp cloth then simply rinse off and wipe dry. You can prevent lime scale by drying the bidet after each use. Cover with a light coating of mineral oil.

Don't:

Do not use abrasive sponges or scouring agents for cleaning.

We also advise against the use of solvents or acidic cleaners, lime scale removers, household vinegar and cleaning agents containing acetic acid.

How to obtain service:

Contact our Distribution and Service Facility:

GoBidet®

151 Ruths Place Ste#5
Sequim WA 98382 USA

Tel: 800-681-0753

www.go-bidet.com